

Paperless Collects is coming on 7th April

We are moving to a faster and smarter way of working

What's changing?

- Drivers must provide their mobile number at the weighbridge.
- Drivers will receive an SMS with the load details instead of a paper ticket.
- Retrieve electronic proof of collection (ePOC) in the Hub within 15 minutes
- Receive electronic proof of collection (ePOC) by email
- Choose to obtain collection data in a report sent via email

Why it's changing?

- Proof of collection (ePOC) available within 15 minutes
- Reduced time spent onsite
- Simpler job reconciliation
- Accurate information available, anytime, anywhere
- Faster sharing through electronic data

What we need from you:

- Make sure your team understands the new paperless process
- Ensure your drivers and hauliers are aware of how it works
- Confirm your organisation is signed up to the Hub platform
- Know how to access your ePOCs through the Hub

What we need from hauliers:

- Provide mobile number at the weighbridge
- Confirm receipt of SMS before leaving the weighbridge
- Use SMS to complete merchant proof-of-delivery where needed

[Click to access the Hub platform](#)

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